



Superior Court of California
County of Fresno

REQUEST FOR INFORMATION

RFI No. 10-2022-SUPVE

Closing Date: September 30, 2022, 4:00 P.M.

The Superior Court of California, County of Fresno, is conducting this Request for Information to develop a list of qualified providers for supervised visits and exchanges.

The provider shall provide services to qualified families from 9:00 a.m. to 8:00 p.m., Monday through Friday; 9:00 a.m. to 6:00 p.m. on Saturdays; and 9:00 a.m. to 7:00 p.m. on Sundays. Services shall be at the provider's facility, which is to be open 365 days per year. All visits are scheduled in accordance with standing court orders. The provider shall designate a Program Manager as a primary point of contact. All of the provider's employees, agents, and volunteers must pass a criminal background check before being permitted to work. The provider shall conform to all supervised visit practices and safety principle guidelines established by the Judicial Council of California and the Family Code. The provider shall be required to assist the Court in data collection and reporting to meet funding requirements.

The attached document provides a list of information to assist potential providers determine their capability to meet the Court's needs.

If your organization is able to perform the items in the aforementioned statement of work and would like to be considered as a potential provider, please submit the following information in writing to the Court:

1. The name and address of your organization.
2. The name, telephone number, and e-mail address of your organization's contact.
3. A brief history and description of your organization, which shall include:
 - The number of years your organization has been in business.
 - A description of previous work performed that is similar to the aforementioned statement of work; include the number of years you provided this work for each customer.

Submit your written response via e-mail to: solicitations@fresno.courts.ca.gov

The Court must receive your response to this Request for Information no later than **Friday, September 30, 2022, 4:00 p.m.**

No phone calls, please.

Attachment A

Attachment A
Fresno Superior Court
RFI 10-2022-SUPVE

Funding Information

Up to \$70,000 in funding available for services through September 30, 2023. Funding beyond September 30, 2023, is unknown at this time.

Service History

June 2018 to December 2018	75 families served
January 2019 to June 2019	92 families served
July 2019 to December 2019	86 families served
January 2020 to June 2020	63 families served

Data Collection & Reporting Requirements

Provider shall utilize a password-protected cumulative project MS Access database to collect, at a minimum, the following information:

1. Intake date.
2. Parents' and children's race and ethnicity.
3. Parents' and children's ages.
4. Parents' home zip code(s).
5. Language of service.
6. Service dates.
7. Dates of cancellations and reasons.
8. Dates of no-shows and if reasons were later provided.
9. Exit date and reasons, e.g., involuntary program termination, change in court orders, left the area, incarceration, health reasons, or other.

Information shall be provided on a semiannual basis or as requested by the Court.