

**Request for Interest
Alternative Dispute Resolution Program
For
Superior Court of California, County of Fresno**

RFI 10-2024-DRPA

The Superior Court of California, County of Fresno, is seeking qualified vendors to provide Dispute Resolution Services (hereinafter "DRPA") as defined in the Dispute Resolution Programs Act (California Business and Profession Code §§ 465, et seq., hereinafter "**Act**") and its implementing regulations (Title 16 California Code of Regulations §§3600 et seq., hereinafter "**Regulations**") whose services assist parties in resolving disputes without the necessity of formal judicial proceedings. The Act and Regulations may be found as follows:

Act: California Business and Profession Code §§ 465, et seq.

http://www.dca.ca.gov/publications/drpa_statutes.shtml

Regulations: Title 16 California Code of Regulations §§3600 et seq., Title 16, Division 36

[https://govt.westlaw.com/calregs/Browse/Home/California/CaliforniaCodeofRegulations?guid=I00F3AED0D49111DEBC02831C6D6C108E&originationContext=documenttoc&transitionType=Default&contextData=\(sc.Default\)](https://govt.westlaw.com/calregs/Browse/Home/California/CaliforniaCodeofRegulations?guid=I00F3AED0D49111DEBC02831C6D6C108E&originationContext=documenttoc&transitionType=Default&contextData=(sc.Default))

The Court seeks the services of a qualified person(s) or entity(s) with expertise in the following: a) in-court mediations including small claims, unlawful detainers, civil harassment, and family law property disputes and b) external mediations including business disputes, neighbor disputes, community disputes and interpersonal conflicts. Qualified vendors must meet the eligibility requirements set forth in section 3605, including but not limited to organizational status, the ability to encumber at least 51% of their budget for the provision of dispute resolution services, and submitting community support letters at the time of application. The successful vendor(s) will provide a Dispute Resolution Program that meets the Court's specific goals, objectives and priorities as will be described in a following Request for Proposals, if solicited. Mediators must be trained in mediation according to the Act and Regulations and in any legal guidelines or processes related to the delivery of dispute resolution services for the Court. Mediations will be conducted at the B.F. Sisk, M Street and Juvenile Justice courthouses, as well as offices of the contracted provider(s).

The vendor(s) will provide, at minimum, the following deliverables, as directed by the Act, Regulations, and the Court:

- Dispute resolution services for self-represented litigants,
- General survey information collected from disputants served by the program, and
- Monthly activity reports including statistical data regarding the operating budget; the number of contacts for services; the source of the referrals; the number of mediation cases opened and/or in progress; the time expended on each case; the nature of the issues presented in mediation; the number of disputants served by the program; the number of partial and/or complete agreements reached in mediation; and the number of neutral persons providing services along with the time each spent providing services.

If yours is a business whose primary service is mediation, you are appropriately familiar with and trained in the Act and Regulations with regard to mediation services, and are interested in providing these services to the Superior Court of California, County of Fresno, please submit a letter expressing your interest with the required information listed on Page 2 of this RFI.

Qualified businesses interested in participating in an upcoming solicitation, must submit a letter of interest with, at minimum, the following information which will assist the Court in determining eligible prospective bidders:

- 1) Contact name, address, and telephone number.
- 2) Confirmation of your organizational status.
- 3) An explanation of your eligibility for funding as set out in 16 CCR §3605.
- 4) Confirmation of your ability to provide 51% of the approved estimated cost of the program.
- 5) A list of the case types for which your business is able to provide mediation services.

Letters must be received on or before 4 p.m. on **May 23, 2025**, in the following mailbox:

Solicitations@fresno.courts.ca.gov

Thank you.