

**2014 County of Fresno**  
**Juvenile Justice Campus**  
**Annual Facility Inspection Report**

**COMMITMENT PODS**

Juvenile Justice Commission members visited 8A, 8B, 9A and 9B. Pod 9A houses females and the others house males. Administration closes pods because of population and also to attend to repairs and heavier maintenance. At the time of the inspection, 6B was closed. In addition to interviewing one to three staff per pod, we also interviewed a Focus Forward Intern regarding programming. We observed the lunch routine and interviewed the lunch supervisor and several minors.

In every pod visited, commissioners checked for compliance in postings (schedules, grievance procedures, forms, status requirements and all other policies posted), room checks (15 minute intervals), staffing ratios, large muscle exercise requirements and mail procedures. In all pods, the required schedules, procedures and policies were properly posted along with forms and a secure box to file grievances. Staffing ratios were all within compliance; 8A, 8B and 9A were one to ten, while 9B always has four staff on duty during wake hours to handle the higher needs of the population. Pod 9B had 16 minors on the day of our visit. During our inspection, there were a few minors confined to their rooms. We observed the staff making the required 15 minute checks and reviewed the computer record of the room checks and found it to be complete. Supervisors review the digital room check logs to ensure compliance. In all pods, youth are given two 30 minute exercise periods daily and one additional 30 minute period during PE while in school. The mail procedure was described by staff in each pod and it was the same for each pod. Each minor gets paper and stamps for two letters per week. Family can supply more paper or stamps. Incoming mail is scanned for key phrases like profanity, gang activity or threats to others. The minors' mail is opened in front of them before given to them. Currently there does not seem to be any issues with the mail procedures.

At booking, an initial assessment plan is conducted. Minors in commitment are reassessed every 30 days. A normal commitment period is one year. The staff are using a new tool for needs assessment, called Positive Achievement Change Tool (PACT). After sentencing to the Juvenile Justice Campus (JJC), minors are assigned to a pod based on their needs.

Pod 9A is for females, and since it is the only unit for females, it houses a broader age range and spectrum of needs. The capacity is 30 females. There is extensive programming for the minors. Focus Forward Interns come into all pods (Detention and Commitment) three times a week and provide mentoring and counseling with the youths. The intern we interviewed indicated the purpose is to help them develop insight into the causes of their problems and take responsibility for them. Females in Pod 9A receive

group counseling daily, substance abuse treatment and New Directions counseling. Many of the committed minors are involved in human trafficking and prostitution and also receive counseling for that. Some of the female minors are on psychotropic medications. Within all of JJC, staff said 46 youths are on some sort of psychotropic medication.

Pod 8A houses younger, less troubled males. New Horizons provides anger management and behavioral health treatment. All minors attend school from 8:00 am to 2:35 pm every week day as do youths in other pods. At lunch, they receive individual counseling and there are daily group counseling sessions. On the day of our inspection, they were almost at capacity with 29 of 30 beds filled. Most of the rooms are doubles. Only four are single cell rooms. They have daily chores and the chores and therapy are tied to the level or stage and privileges they enjoy. At stage 3, they are able to attend Boys and Girls Club activities which is highly prized.

Pod 9B houses males committing serious crimes and/or that have behavioral problems during their commitment. This pod is designed differently than the other pods. All cells are single occupant. The outdoor recreation areas are separated by a wall. Staffing ratios are higher with four staff on duty during wake hours. There were 16 in the pod during inspection. They are segregated for meals by gang affiliation. Some only eat in their rooms. Two are on psychotropic medication. Sierra Educational and Research Institute (SERI) staff conduct individual counseling and the pods are very behaviorally structured. They do not attend regular school classes. Visitations are by appointment only. They are returned to a regular pod when their behavior improves.

Pod 8B houses male minors ages 15-18 years. They are a normal population without as many problems. They attend school and have the same basic routine as the other pods. They have all the same treatment programs as the other pods. Commissioners spoke to a young man age 18 that will be released soon. He has been incarcerated since age 10 off and on, has six children and will graduate from high school while in the JJC. He has been involved with gangs, has tattoos and is very artistic. He had good insights into the JJC and his own expectations. He indicated that the JJC has been the best thing for him because of his family situation and was very positive about staff and programs. He is looking forward to release and positive about his chances for success on the outside. He is very responsible in the JJC and wants to be able to take care of his family.

Commissioners observed lunch service. The staff on duty spoke to us about the county's new contract for meals which is saving a tremendous amount of money. While the new vendor serves meals that meet basic standards, staff and the three youth interviewed indicated the quality and variety is not as good. The lunch is basically the same every day, and although the quantity of food was plentiful, from the appearance of the food we could understand the complaints from the minors. The three minors basically indicated the food was the biggest problem. You could tell they felt safe and all their basic needs were met. They did not complain of any other problems with staff or the JJC facilities. They confirmed how much they enjoyed the Boys and Girls Club privileges on site and how motivating it was.

In a previous inspection report, the Watch Commander indicated problems with high absenteeism and morale which created high overtime costs. Scheduling is all done by one person now and the current supervisor indicated there are no current problems with high overtime or absenteeism.

In each pod inspected, commissioners looked for areas needing repair or maintenance that might create a hazard or health problem. Pod 9B had just been refurbished with new tiles on the ceiling, new windows and repainted. All the other pods inspected needed some repairing and deep cleaning of ceiling tiles, walls and windows. There were dark stains on the ceiling, deeply scratched windows and many walls needing deep cleaning and/or painting in pods 8A, 8B, and 9A.

#### COMMENTS

Administration and Staff are extremely competent and knowledgeable. We did not note any violations or serious problems during our inspection. They are to be commended for the care they take with youth in their charge.

#### RECOMMENDATIONS

The only recommendation is to (as budgets allow) accelerate the maintenance needed in each of the pods. Pod 9B looked extremely well maintained after the closing and refurbishing. The other pods needed repairs and maintenance.

It should also be noted the outdoor areas inside and outside of the JJC complex appeared noticeably improved over last year's inspection and administration is to be commended for getting improvements made.

#### **JJC ADMINISTRATION COMMENTS:**

The minors in 9B are problematic. They are segregated as they are a safety/security factor. They have their own school classroom in the POD. Once their behavior improves, they are returned to a regular pod.

The TeleStaff Scheduling System has been a high priority. Feedback has been positive.

Maintenance staff is working hard to start a regular schedule for the cleaning of the ceiling tiles in the pods.

## **CENTRAL CONTROL, CORE, INTAKE, BOOKING**

### **WATCH COMMANDER**

The Watch Commander (WC) is responsible for the oversight of all shifts in these units. Subordinate staff reports to the Watch Commander when they arrive for their shift. Keys and radios are kept in the Watch Commander's office. The Watch Commander ensures that staff follows policies and procedures and determines the appropriate response to emergency situations.

### **CENTRAL CONTROL**

The Central Control (CC) area has three shifts as follows: 6:00 am – 2:00 pm, 2:00 pm – 10:00 pm, and 10:00 pm – 6:00 am. Central Control staff is responsible for monitoring the entire Juvenile Justice Campus, with the exception of the Juvenile Courthouse.

Two staff are assigned to Central Control at all times. They monitor and control every door, gate and passageway within the facility. They also monitor the Commitment and Detention areas from 9:00 pm – 5:00 am, and as needed during other shifts.

The staff we spoke to had three safety concerns. Two of these were major safety concerns that were addressed in last year's report and continue to be an issue as follows:

1. The Actall security system does not always activate an accurate distress alarm. When a man down alarm has been activated, this monitoring system uses radio frequency that will locate persons in distress situations. Staff reported several attempts have been made to repair the system/equipment but it is unclear if it is a software or hardware problem. Staff reported that the Actall system was installed by Fresno County staff and therefore not covered under any warranty. On arrival, an alarm was sounding which was determined to be a false alarm.
2. There are several entrance gates that must be remotely opened by staff, for both county and private vehicles needing entrance into the facility. County trucks are white with a County logo and are routinely granted access, without question. However, staff must rely on conversations with the drivers of private vehicles, to determine if the vehicle should be granted access. Staff would prefer to have a daily list of vehicles scheduled to make deliveries.
3. A third concern was fire alarm maintenance. Central Control also monitors all 3,000 smoke detector units at the facility. Because of the dusty environment, the smoke detectors frequently become inoperable. On the day of our inspection, 67 of these detectors were off-line. The maintenance procedure is to replace these heads instead of cleaning them. For that reason, they are infrequently replaced due to the high cost.

## COMMENTS/RECOMMENDATIONS

According to staff, the Actall system is still not covered by a maintenance agreement and can't be relied upon to provide accurate security warnings. Apparently, the Supervising Juvenile Correctional Officers (SJCOS) are responsible for identifying problems and fixing them; however, they may not have the knowledge or expertise. Consequently, the system does not work as intended and last year's recommendation to have the system repaired has not been addressed. Out of concern for both officer and juvenile safety, we strongly recommend that the county either contract with Actall to regularly repair and update the system, or the Actall system needs to be replaced.

Central Control Staff should be given a daily list or phone confirmation for all county and private vehicles authorized to enter the campus.

The smoke detector units should be cleaned on a regular basis to ensure they are operable at all times, and to avoid unnecessary costs.

The Watch Commander and staff conducted themselves in a professional manner. Staff appeared to be very knowledgeable about the security system and take their responsibilities seriously.

## INTAKE/BOOKING

Intake and Booking had two minors in holding cells when we arrived. They were waiting to be interviewed by Booking staff. This area has four booking stations and three booking officers during the 6:00 am – 2:00 pm and 2:00 pm – 10:00 pm shifts; however, they often operate these shifts with only two booking officers. The graveyard shift – 10:00 pm – 6:00 am, is staffed with two booking officers. Staff expressed a concern that one officer is reassigned to other duties about three times per week during the morning and mid-day shifts.

About one year ago, staff started using a new interview process, one that requires a more detailed mental health evaluation. The Positive Achievement Change Tool (PACT) has replaced the Massachusetts Youth Screening Instrument-2 (MACI). Although the interview process takes longer, the staff agreed that The Positive Achievement Change Tool provides more comprehensive information and is a better tool for the mental health staff to use in evaluating the minors.

We observed the holding cells, safety cells and showers. When occupied, the holding cells are monitored every 15 minutes, and the minors placed in a safety cell have a constant watch, for maximum security. We also observed the showers – one for males and one for females. The showers and holding cells appear to be clean and relatively well maintained.

The minors appear to be well cared for during this process. Blankets are available and if they are hungry, they will be given something to eat.

## COMMENTS/RECOMMENDATIONS

Ideally, Booking and Intake should maintain a full complement of three staff, during the day and mid-shifts. At this level, they can usually process minors in less than one hour. We recommend keeping the staffing level at three.

The staff was very helpful. They conducted themselves in a professional manner and answered all of our questions in detail.

## **JJC ADMINISTRATION COMMENTS:**

Actall System: All staff have been trained on the use of, and how to wear the Actall equipment. The use of the system is mandatory, not an option. The Court School teachers have also been trained on its use and they are to wear both the Actall device and radio when in the JJC facility. Refresher courses will be given. The system is functioning as designed. The occasional problem with a device not operating properly has been addressed and in most cases it was determined that the equipment was placed in drawers/cabinets. When this is done, the sensors placed throughout the facility are not able to read a signal. The devices are then reprogrammed/reactivated. We are working on the possibility of adding additional sensors throughout the facility. There is a service agreement in place for the maintenance of the system. This is a standing agenda item at our JJC Management Team meetings.

Vehicle Access: The Watch Commanders advise Central Control, when known ahead of time, who is authorized to enter the campus each day.

Fire Alarm Maintenance: The smoke detectors will be placed on a routine maintenance schedule. If any are found defective, they will be replaced by the contractor.

Booking Staffing: Booking has three officers scheduled during the morning hours. The Watch Commanders review staffing of the facility as they arrive to their shift each day. They have the flexibility of re-deploying staff as necessary to ensure the safety and security of both minors and staff.

PACT: The Positive Achievement Change Tool (PACT) is an evidence based assessment tool used to assess each minor and evaluate his/her individual mental health needs. A case plan is developed specifically to meet the needs of that minor. All staff have been trained in the use of this tool and all agree that it provides a more comprehensive information to better detect individual needs and provide them with the

appropriate services. This assessment tool benefits both the minors and their families. Our goal is to eventually implement this in the general pod population. There is a consortium of counties in the central valley currently utilizing the PACT. Other counties throughout the state use similar assessment tools which require evidence based programming.

## **PROPERTY ROOM/LAUNDRY/WAREHOUSE**

### **PROPERTY ROOM**

The inspection team visited the secured storage rooms.

The property room has two safes; one large and one small which contain the minor(s) valuable items such as cell phones, jewelry and money. The same room has shelving which holds unclaimed property. Policy states that parents or guardians be given a 30 day notification to retrieve said property or it will be turned over to the county for proper disposal. A copy of the notification letter is attached to each bag/container to verify a letter was sent to the address on record thus enabling the staff to see how long the items have been held. Only higher ranked officers have access to both the room and the safe combinations.

The storage room is well organized and inventoried. The youth (s) property is stored in individual bags and is tagged by name and juvenile number and includes an itemized list of their property.

The staff was very courteous and accommodating during the inspection and answered all questions asked of them.

### **COMMENTS/RECOMMENDATIONS**

None.

### **LAUNDRY/WAREHOUSE**

This complex is located on the west side of the campus. The inspection team spoke with two employees in the laundry area. They described the process of receiving the soiled laundry, sorting the items, washing/drying and then returning clothing to the appropriate pods. Items identified by custody staff as being contaminated – i.e., blood, urine, etc. are laundered separately using a special process. Chemicals for this process are contained in the chemical storage room along with other laundry supplies.

A contract has been awarded to a new vendor. They were testing their equipment on one of the washing machines. The washing machines will not be replaced; rather all hoses, etc. running from the chemical room and associated equipment will be replaced. The new equipment for the remaining machines was to be installed by the 1<sup>st</sup> to 2<sup>nd</sup> week in June.

The room containing all the chemicals used in the washing machines was very small and poorly ventilated. What appeared to be calcium deposits and corrosion covered a lot of the connections and emitted a strong odor. The old equipment will be removed and replaced with new equipment which possibly will alleviate the odor but the ventilation



problem will still exist. Currently employees “gear” up before entering this room. They are concerned with their health and use a type of surgical mask and rubber gloves prior to entering this room. The employees were asked if this could possibly be an OSHA issue and they stated they were not aware of any OSHA standards that might apply.

Shelving units were located on the south end of the building. Bedding and clothing items are stored in containers on the shelves and are appropriately marked for contents. The entire laundry area was very clean and well maintained.

The employees we spoke with had been working in the laundry room for six to eight years and were extremely knowledgeable and helpful with our inspection.

#### COMMENTS/RECOMMENDATIONS

Ventilation in chemical supply room.

Assess ventilation issues within the chemical storage room.

The Warehouse is located adjacent to the laundry facility. It serves the entire Juvenile Justice Campus. It is run efficiently by two long term employees who maintain strict inventory control. Inventory is stored on shelving and is neatly arranged. The warehouse is only staffed during the day shift and is locked when the employees leave after their shift. If access is needed after hours, officers are allowed to enter this facility to obtain the needed items. There is no procedure in place for after-hours access to assure that warehouse staff are made aware of items being removed, thus impacting inventory.

The warehouse employees were very vocal in expressing their need for additional staffing. Additional staffing would help in keeping inventory current. The employees were very helpful and courteous during our inspection.

#### COMMENTS/RECOMMENDATIONS

After hours access without some type of documentation as to what items were removed.

Establish an after-hours procedure, i.e., log sheets to ensure proper documentation of removed items.

Hire additional staff for inventory and other duties that may be required.

#### **JJC ADMINISTRATION COMMENTS:**

Administration will follow up and report back to the commission regarding the concerns of the ventilation in the chemical supply room.

Administration is currently working with the Supervising Stock Clerk regarding warehouse operations.

#### COURT HOLDING/TRANSPORTATION

Our inspection team inspected the holding cells and the transportation fleet which are located in the same area of the complex.

Youth offenders are brought to the court holding area between the hours of 8:00 am and 12:00 pm. The cells are designed to hold four people but typically house two per cell. The court holding area will have both male and female youth offenders awaiting transport; however, they are kept separated both in cells and on secured seating. Youth offenders over 18 years of age are also kept separated from minors in a similar fashion. If any offenders awaiting transport are kept past 12:00 pm, they are returned to their housing unit to eat lunch with the rest of the population before returning to the court holding area.

The Fresno County Sheriff's Department is responsible for security of the court holding area. The inspection team was impressed with their professional handling of the youth offenders. While interviewing the deputies, a youth offender awaiting transport to court became disruptive and loud. The deputy quickly and professionally admonished the youth and de-escalated the situation.

When our inspection team was there, the fleet (cars, vans and minivans) were all in use. Unable to view the fleet, we questioned the transportation staff about safety, maintenance and transportation procedures. All vehicles are equipped with seat belts and after each transport, the vehicle is inspected by staff for contraband and checked to ensure safety devices are functional. All vehicles have a transportation log which documents the times of transports and the condition of the vehicles. All vehicles are serviced by County Fleet Services to ensure a safe and operational vehicle.

#### COMMENTS/RECOMMENDATIONS

None

## **DETENTION CONTROL**

Visitation, visual and auditory monitoring and all movements of staff and visitors throughout the Detention Facility is controlled from a central control station staffed by two staff. The staff keep constant watch of pods, sally ports, control station monitoring screens and the visiting area with cameras throughout the facility. These staff must open doors for all staff and visitors inside the Detention facility. During last year's inspection it was discovered that the fire alarm within the control center was not operational. This year's inspection team was pleased to find that the alarm system was fully operational and, in fact, a fire drill had just been conducted two weeks prior.

The visitation area consists of a large room with long tables with bench seating on both sides set up in the middle of the room. Visitors are screened for contraband and are not allowed to bring in outside food or drink. A vending machine is located at one end of the room to allow families to buy something for the minors. Juvenile Correctional Officers are strategically positioned to monitor the visits. There are also small private rooms on the other side of the room with the minor on one side of a glass and the visitor on the other and they speak by phone with each other. Juvenile Correctional Officers monitor from outside the door of these rooms. Everything was clean, in good repair and no problems were noted.

## **COMMENTS/RECOMMENDATIONS**

There are no recommendations for Detention Control.

## **DETENTION PODS**

The inspection team visited four boys pods: H (pre-adolescent), G and E (adolescent) and J (adolescents who are charged with serious offenses and waiting trial as adults). Each pod has 30 beds total and a large central activity area. There is always three staff on duty, except when there is a suicide watch or a constant watch; then an additional staff person is required. J Pod is only one floor of 30 total rooms because of the need for closer monitoring. The staffing in J Pod is four except during a constant watch; then an additional staff person is required. Staff is on duty in three shifts. Pods C and F were closed.

All cleaning supplies are supposed to be locked away. However, it was observed that staff sometimes store cleaning supplies under their control desk/electrical panels and not in a locked room.

Several staff and one juvenile were interviewed in all of the inspected pods. All staff were helpful, congenial and friendly. Staff and minor interactions, that were observed, showed good rapport and friendliness. All staff seemed to like their jobs and assignments although it was mentioned that they would appreciate additional staffing for safety and security reasons. All interviewed minors were aware of the rules and programs available to them. All minors were clean with relatively new clothing (not frayed or faded). The

most common complaint was that their rooms were cold at night and that second blankets were sometimes denied when requested. Others mentioned that larger meal portions would be appreciated.

Pods are arranged in a circle around a hallway that goes out to a large outside recreation yard in the center of the Detention Facility. Youth can play soccer or other large muscle sports in the large yard. Each pod has a recreation yard attached with a basketball hoop. Minors get one hour of calisthenics in the morning and two additional hours of large muscle exercise in the afternoon or evening. Other recreation activities are indoors, i.e. games, books, TV, cards and letter writing. Each pod also has a classroom (J Pod has two in order to keep the boys separated). As you enter each pod, there are private rooms with a table and chairs for meetings with attorneys and for the therapists to work with individuals or with small groups to provide privacy. J Pod also has two holding cells to the right as you enter the pod. Each minor has an individual session and a small group session weekly with professional mental health staff. During these sessions the minors are able to share their problems and feelings with someone. Each pod has access to medical care. Minors have access to religious activities through an on-site chaplain and church groups like Youth for Christ who come in and conduct weekly services. Kaiser Permanente provides classes in sex education to the minors.

Staff in the JJC have been trained in a new program called Performance Based Standards. Probation Administration received grant money to train staff and monitor results in the statewide model program. Fresno's results will then be able to be compared and researched with other counties who are also voluntarily participating.

As in past inspections, some maintenance issues were noted. The large outdoor yard is still not well maintained as is also the case outside the facility. The grass is largely dead and weeds are abundant. Last year it was noted that the floors, ceilings and some walls needed cleaning and painting. Those deficiencies no longer exist; however, some ceiling tiles were missing in the basketball gymnasium. Also, a light amount of graffiti was observed in some general Pod areas while heavier graffiti exists in the juveniles' rooms, especially in J Pod. There were no broken lights or cabinets and monitoring equipment was all working in the pods. The pods and hallways were all free of clutter and trash. The outside of the facility was worse than last year.

The classroom in the pod was not in session, so the team could not interview a teacher, but the classroom appeared to be in good order and safe. There is one teacher per classroom and when in session also has a Juvenile Correctional Officer.

The minors' rooms consist of a cement bed, a desk, toilet and sink. Beds were equipped with a vinyl mattress and pillow. Bedding was in the laundry at the time of inspection, so it was not observed. Though there was a desk in each room, the inspection team observed that the minors preferred being out in the common area equipped with stainless steel tables and chairs. The common area is used for all meals, games, watching TV and studying. Meals are prepared outside the facility.

All pods had the mandatory postings and grievance forms available and visible. Grievance procedures and logs were reviewed with the Assistant Director and Watch Commander at the end of the inspection. In the last few years, grievances were made about mail handling. None of the interviewed juveniles complained about the mail process this year and everyone was aware of the appropriate protocol and knew it was being followed. Staff opens the mail in front of the minor and looks for contraband. They do not read the mail, but scan for threats. If there is something suspicious like threats to a witness they can read the letter and make a report.

During our inspection of J Pod, Special Needs, we observed staff unlocking multiple meal hatches for the purpose of passing meal trays to minors being fed in their individual rooms. Two minors were utilized to pass the food trays through the hatches. Potential problematic concerns would be where those minors passing the trays may pass contraband (weapons/drugs concealed within the food items) without the knowledge of the supervising pod staff. This concern was brought to the attention of pod staff and the pod Supervising Juvenile Correctional Officer (SJCO). The Supervising Juvenile Correctional Officer confirmed that the meal service should be conducted by staff, not by minors. The Supervising Juvenile Correctional Officer assured the Commissioners that he will immediately address this concern with pod staff.

During our visit with the Detention Facility Watch Commander, we inspected the grievance folder. We found the grievance documents in good general order – all issued and completed grievances were found to be well documented. However, we found a large amount of the minor's copy (goldenrod copies) being stored within the file. According to Title 15, Section 1324 and Juvenile Justice Campus Policy Manual, Policy 409.1, (dated March 28, 2007), I., B. 3. "The Watch Commander shall ensure that copies are appropriately distributed as follows...and the goldenrod copy to the minor." Per the Watch Commander's recommendation, an additional column can be added to the grievance document, at the far left, to indicate (via a check mark/watch commander's initials) that a copy was provided to the minor.

#### COMMENTS/RECOMMENDATIONS

All cleaning supplies should be locked in the appropriate location, regardless of convenience to staff.

General yard maintenance inside and outside is still a big problem. Plants need to be watered and maintained. The gymnasium ceiling tiles need to be replaced and all graffiti should be removed immediately.

A second blanket should always be provided to juveniles at night should they request one, unless it is a safety or security issue.

The meal service should be conducted by staff, not by minors.

An additional column should be added to the grievance document, at the far left, to indicate (via check mark/Watch Commander's initials) that a copy was provided to the minor.

Despite some noted deficiencies, staff is to be commended for the conscientious care of minors at the Fresno County Juvenile Justice Campus.

**JJC ADMINISTRATION COMMENTS:**

Administration will check in to reason(s) why the minors would not be allowed extra blankets.

Yard maintenance has seen some improvement as the County has provided the campus with a groundskeeper.

The distribution of grievance copies will be addressed at the JJC Management Team meeting.

The storage of cleaning supplies will also be addressed at the JJC Management Team meeting.

Upon notification of the meal service incident, the Supervising Juvenile Correctional Officer has addressed the issue with the pod staff.

## **WORSLEY SCHOOL**

We were welcomed by the school principal. She graciously escorted us throughout the school. We had full access to all areas of the school, including the Library and the building trade areas.

There are 28 teachers, one fulltime school psychologist, four vocation/RSP teachers and a librarian who work at the school.

We interacted with the teachers and students. Regular classes such as Language Arts, Math and History are the core classes that are taught. The students were anxious to be at school and were very complimentary of their teachers and other staff.

We observed that the Juvenile Correctional Officers were engaged and observant of what the students were doing at all times and in every room. For the safety and security of the minors there is one Juvenile Correctional Officer per ten students.

One teacher mentioned to us that she must be observant at all times looking for students from rival gangs who are in attendance in her classroom.

All work by the students is done during their regular classroom attendance as no homework is sent back to the individual pods.

There are several elective courses that the students may enroll in. Some of those courses are: First (1<sup>st</sup>) responder course which allows them to qualify for a certificate in first aid and CPR. There is also a computer graphics course. During our inspection we observed the students working on a paper mache project.

## **ACCESS**

All youth have access to education.

## **COMMENTS/RECOMMENDATIONS**

The Worsley School is being operated by an excellent administration and accredited teachers and staff.

## **SIERRA EDUCATIONAL AND RESEARCH INSTITUTE (SERI)**

We met with the Sierra Educational and Research Institute (SERI) program supervisor. She manages seven interns and one undergrad. The interns come from Alliant, Argosy and Fresno State universities.

The goal of those working for the Sierra Educational and Research Institute (SERI) is to provide help with anger management and to assist the youth to develop healthy relationships.

There are several classes offered including those in art and music. She mentioned to us that it is an earned privilege to attend the SERI classes. She hopes to be able to increase services to the girls next year pending staffing.

### **MEDICAL CLINIC**

We found the Medical Clinic to be well maintained, spacious and provides more than adequate services to the youth.

Staff consists of two Nurse Practitioners, one head Registered Nurse, one Registered Nurse (extra-help), two Office Assistants, four Licensed Vocational Nurses and three (extra-help) Licensed Vocational Nurses.

Dental care is provided by Community Hospitals.

The two nurse practitioners provide physicals to the youth and work on alternating days, one for 32 hours per week and one 16 hours per week. There are approximately 20 physicals done per day.

The pharmacy area is staffed by either a Registered Nurse or Licensed Vocational Nurse. All medicines, prescriptions and vaccines are kept refrigerated if necessary. All medications come from an outside pharmacy and are delivered Monday through Friday. If a prescription is needed on the weekend, it is purchased from either Walgreens or CVC.

Medical records for youth under 18 years old are required to be kept for seven to ten years. If the minor is pregnant, records are kept for 16 years.

### **MENTAL HEALTH SERVICES**

Mental Health staff consists of four clinicians, two case managers (one of them part-time) and one Nurse Practitioner who works half-time on Mondays and Wednesdays. There is a Psychiatrist available as needed. Psychiatrist, staff and youth can communicate via a telemedicine screen.

It appears the Mental Health Services is meeting the needs of the youth they are serving.

Effective June 23, 2014 the Medical Clinic and the Mental Health Services will be run by a new contractor, Corizon.



**JJC ADMINISTRATION COMMENTS:**

The JJC has a new Medical and Mental Health provider. Corizon Health is now providing services for both the Jail and the Juvenile Justice Campus. The hours of operation for the clinic staff have expanded which will improve the services provided to both minors and staff. The commissioners were asked to contact the JJC administration directly if any issue arises.

**COMMISSION COMMENTS:**

The commissioners expressed their appreciation to both the JJC Administration and staff for a job well done. The minors are well taken care of.

During the inspection the JJC Staff spoke well of the current administration.